

ONE-PAGE INFORMATION - KAIZEN No.10

Published by S. Yoshida, GTR Institute, Toyota Japan E-mail: gtr-inst@wta.att.ne.jp

■ Iranian Versions of Bob Eaton

March 1981, a 5 day Gemba Kaizen workshop was held at Luton Plant in England which was designed and guided for general Motor Europe by Kaizen Institute of Japan. Mr. Bob Eaton, President, and his top management group of directors of GM-Europe participated in this workshop flying into this England a quiet industrial city of Luton after having spent their Easter Holiday. Bob Eaton decided to directly take part in this Gemba workshop with his colleagues because he thought that Kaizen is understood only by being actually engaged. He worked very hard in my team on the shop-floor. It was an impressive experience for me.

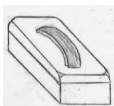


Shirin-Bob, plant Manager, is cleaning machines



Isfehiani, MD, and his staff removed over 3 tons of Muda from shop-floor.

During the past 6 months, I happened to work with many Iranian top managers on the shopfloor including Shirin-bab, M. Reza of Golnaz Vegetable Oil Co., B. Isfehiani of Isfehiani and Reza Jebalbarezzi of Kerman Voltage. They looked exactly like Mr. Bob Eaton cleaning and removing unnecessary objects from shop-floor. They are Iranian versions of Bob Eaton.



KAIZEN TOOL BOX #6-----5S

Cleaning is the center-piece of 5S.

Konosuke Matsushita, founder of Matsushita Electric (Panasonic), cleaned even the toilet himself as he thought 5S the foundation of business.

Disney Land employees in USA and Japan are engaged in 5S and are cleaning the toilet too.

If you let other people clean your shop, you lose very important thing ---- Small things are important